

Defense Health Agency Protected Health Information Management Tool (PHIMT)

Training Reference: Regular User Guide Version 3.0

March 2011

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TABLE OF CONTENTS

1.0	INTRODUCTION TO PHIMT	
1.	.1 PHIMT USER PERMISSIONS	
1.	.2 PHIMT USER ROLES	4
	1.2.1 Privacy Specialist	5
	1.2.2 REGULAR USER	5
	1.2.3 USER ADMIN	5
1.	.3 PHIMT SYSTEM REQUIREMENTS	
	1.3.1 BROWSER REQUIREMENTS	5
	1.3.2 PLUG-INS	6
2.0	ACCESSING AND USING PHIMT	6
3.0	UNDERSTANDING PHIMT SCREENS	
3.	.1 Screen Features	9
	3.1.1 DATE	9
	3.1.2 NAVIGATIONAL OPTIONS	9
	3.1.3 STATUS BOX	9
	3.1.4 ACTIVITY HYPERLINKS	
	3.1.5 PHIMT SCREEN TABS	
	3.1.6 Screen Title	
	3.1.7 DISPLAY SCREEN/APPLICATION WINDOW	
3.	.2 PHIMT Error Messages	
4.0	MHS DATA REPOSITORY	
4.	.1 Accessing Patient Accounts	
4.	.2 DUPLICATE ACCOUNTS	
4.	.3 PATIENT PROFILE	
5.0	Regular User Functionality	
5.	.1 User tab activities	14
	5.1.1 My Profile	
	5.1.2 My Requests	
	5.1.3 MY WORKLIST	
	5.1.4 Switch Organizations	
5.	.2 PATIENT TAB ACTIVITIES	
	5.2.1 PATIENT SEARCH	
	5.2.2 Add a Patient Record	
	5.2.3 CREATE AN ALTERNATIVE PHONE NUMBER	
5.	.3 REQUESTS TAB ACTIVITIES	
	5.3.1 RECORD A DISCLOSURE REQUEST	
	5.3.2 UPDATE PATIENT ADDRESS	
	5.3.3 RECORD A SIMPLE DISCLOSURE REQUEST	
	5.3.4 RECORD AN ACCOUNTING OF DISCLOSURES REQUEST	
5.	.4 Requester tab activities	
	5.4.1 Requester Search	
	5.4.2 REQUESTER REQUESTS	
	5.4.3 REQUESTER PROFILE	
	5.4.4 Requester Summary	
6.0	GLOSSARY	
7.0	USER ROLE PERMISSIONS	

1.0 INTRODUCTION TO PHIMT

The Privacy Rule of the Health Insurance Portability and Accountability Act (HIPAA) of 1996 requires covered entities to safeguard patients' medical records. The Department of Defense (DoD) regulation, DoD 6025.18-R, Health Information Privacy Regulation, implements the Privacy Rule for the Military Health System (MHS).

The Privacy Rule requires a covered entity to maintain a history of when and to whom disclosures of Protected Health Information (PHI) are made. The MHS, as a covered entity, must be able to provide an accounting of those disclosures to an individual upon request. Authorizations and Restrictions from an individual to a covered entity are included in the information required for tracking purposes.

In accordance with DoD 6025.18-R, military treatment facilities (MTFs), as covered entities within the MHS, must provide an accounting of disclosures within 60 days of a request. If the MTF cannot honor an accounting of disclosures within the 60-day period, it must provide information to the requester as to the reason for the delay and expected completion date. The MTF may extend the time to provide the accounting by no more than 30 days. Only one extension is permitted per request.

To comply with these requirements, Defense Health Agency (DHA) created an electronic disclosure-tracking tool. The Protected Health Information Management Tool (PHIMT) stores information about all disclosures, authorizations, and restrictions that are made for a particular patient. PHIMT has a functionality built into it that can provide an accounting of disclosures. This tool is available for MHS covered entities, including MTFs.

1.1 PHIMT User Permissions

Each user is assigned to one or more organization(s), which is defined as a logical or physical entity such as an MTF, a Military Service, or DHA.

PHIMT permissions are based on status-level relationships within Service Groups. These Service Groups consist of the Army, Navy, Air Force, and Coast Guard. Anyone in a given Service Group can be granted access to information required to perform his or her duties. Specific roles have corresponding permissions that determine who will have access to what information. Individuals with PHIMT roles have access to information required for job performance as well as access to information accessible to those roles with fewer permissions. No individual will be granted access to information needed to perform duties that require a higher set of permissions. Those in roles with the highest levels of permissions will have access to all information within their Service Group. An individual within any Service Group may not be granted access to information in any other Service Group.

For example, DHA, Group A the top tier, occupies those roles with the highest levels of permissions. Individuals in this group are granted access to all information within their Service Group. Individuals Group B the second tier, do not have access to the information accessible to those in the top tier since they occupy roles requiring a lower level of permissions. However,

Group B does have access to the information in Group C, comprised of roles requiring even lower permission levels. The third tier, Group C, is comprised of offices and command centers within the Service Groups. This tier can only access information necessary for the individual to complete his or her responsibilities. The individual does not have access to information within the higher tiers. There is absolutely no viewing of an individual's information outside of his or her own Service Group.

1.2 PHIMT User Roles

A role is a named collection of permissions. Roles allow users with the same permissions to be grouped under a unique name. PHIMT roles include Regular User, User Admin, Privacy Specialist, and Tool Admin.

- A Regular User is a general role with basic functionality. This role can create disclosures and authorization requests that can be routed on to a Privacy Specialist.
- A User Admin is a local administrator for a MTF or a designated Service. The e-mail account administrators will handle this role for each MTF or Service.
- A Privacy Specialist is the Privacy Officer or designee at an MTF or Service level. This role allows the user to maintain disclosure reporting, approve/deny disclosure requests, amend requests, restrict, and suspend disclosures, and to generate associated letters.
- A Tool Administrator has global access to the application and will be maintained by the PHIMT Help Desk. This role allows the user to configure roles within MTFs, and create permissions within the application.

Within an organization, each user can have one or more role(s). A user can have the same roles in multiple organizations, or different roles in multiple organizations. Roles are inherited through permission levels

<u>NOTE</u>: An individual's particular user role will determine the level of PHIMT activities he or she is authorized to perform. Different user roles are authorized to access different tabs in the tool.

The Privacy Office is responsible for granting PHIMT Users access to certain departments that manage PHI based on the user's degree of permissions. Some of the departments that the Privacy Officer may wish to grant access include, but are not limited to:

- Medical records
- Release of information
- Patient advocate
- Patient's rights
- Privacy office

Some or all individuals within these departments may also be designated as Regular Users or Privacy Specialists.

1.2.1 Privacy Specialist

In PHIMT, the Privacy Specialist is usually a Privacy Officer within the facility or a designee at an MTF or Service level. This role allows the user to maintain disclosure reporting, approve/deny disclosure requests, amend requests, restrict and suspend disclosures, and issue complaints.

The Privacy Specialist understands how the MTF manages disclosures. Disclosure requests may be routed from a Regular User to the Privacy Specialist or from one Privacy Specialist to another. This process helps establish working relationships between the different PHIMT users.

1.2.2 Regular User

The Regular User can create disclosure and authorization requests that can later be routed to a Privacy Specialist. He or she can review patient profiles, record an accounting of disclosure request, and revoke authorizations.

1.2.3 User Admin

The User Admin will create User-to-User Relationships as directed by the Privacy Officer. A collaborative effort is required to ensure the release of PHI is managed within PHIMT. Before establishing any relationships, the Privacy Officer will have an understanding of the way the MTF manages disclosures, the key individuals involved in the release of information and tracking of disclosures, and the approval process. A complimentary knowledge base will come from you and your understanding of how to create a workflow by routing the requests of a Regular User to a Privacy Specialist and from a Privacy Specialist to another Privacy Specialist, if necessary. Multiple User-to-User Relationships can be established throughout the facility.

1.3 PHIMT SYSTEM REQUIREMENTS

Before using PHIMT, it is necessary to understand and ensure the operating requirements are met. PHIMT has specific requirements for the operating system, browser, and plug-ins. In particular, PHIMT requires a Microsoft Windows operating system: Windows XP (home, professional), Windows 2000 (standard, professional, advanced), or Windows 98.

NOTE: Windows NT works with PHIMT in most cases, but some limitations may exist.

1.3.1 Browser Requirements

PHIMT requires the use of Microsoft Internet Explorer, version 6.0 or above.

<u>NOTE</u>: Cookies and JavaScript should be enabled (these items are enabled in a default browser installation).

1.3.2 Plug-Ins

PHIMT requires the use of Adobe Acrobat, version 6.0 or above. The application will also work with version 5.0 but the latest version is recommended.

<u>NOTE</u>: To display the generated letters and reports in the browser, the Adobe Acrobat Plug-in is required. This is normally installed with Adobe Acrobat Reader. Download Adobe Acrobat for free at <u>http://www.adobe.com</u>.

2.0 ACCESSING AND USING PHIMT

Now that you have an understanding of why PHIMT was developed, are familiar with its capabilities and system requirements, and understand your role, you are ready to access the application.

To login to the PHIMT application:

1. Enter the URL for PHIMT into the Web browser, https://tma-phimt.csd.disa.mil/hipaax



- 2. Read the DoD Notice and Consent Banner.
- 3. Click on the OK button.



- 4. Click on the Green CAC Access button.
- 5. Select CAC Identification.
- 6. Click on the OK button.

	The web	site you v hoose a ce			sts identifi	cation.
-	Name CE CE	Issuer		-		
		_	<u>M</u> ore	Info) <u>V</u> iew (Certificate

ActivClient	Login	 -	? ×
Activide	vClient		
Please ei <u>P</u> IN	nter your PIN.		1
		 ОК	Cancel

- 7. Enter CAC PIN.
- 8. Click on the OK button.



- 9. Read the Notice and Terms of Use.
- 10. Click on the Accept button.
- Upon successful login you will be brought to the PHIMT User Tab.

3.0 UNDERSTANDING PHIMT SCREENS

Each tab of the PHIMT screens contains some basic information that will be helpful to you when performing the various activities.

3.1 SCREEN FEATURES

There are many features to the PHIMT screen that you can use to navigate your way through the many disclosure activities you will perform. These features are discussed here.

3.1.1 Date

The date displays the current weekday, month, day, and year in the upper left corner of the PHIMT screen.

Thursday, February 3, 200	5

3.1.2 Navigational Options

Navigational options, such as logoff, provide directional hyperlinks that will help you to proceed through the PHIMT application. They are located in the upper right hand corner of the PHIMT screen.



3.1.3 Status Box

The gray status box shows current information and is located in the upper left hand corner of all PHIMT screens. The box displays the current user, user information such as organization and assigned role, patient information, and information about what disclosure activity is currently being performed. This information is updated when making inputs for various activities.

Current User:	
Miller, Erin	
US TMA	

3.1.4 Activity Hyperlinks

The activity hyperlinks are located under the status box, on the left hand side of the PHIMT screen. This listing consists of hyperlinks for activities that can be performed while in a specific "tab." The hyperlinks may include: My Profile, My Requests, or My Worklist; depending on which tab you are using. Your user role will determine specific hyperlinks listed.

My Profile My Requests My Worklist

Switch organizations

3.1.5 PHIMT Screen Tabs

PHIMT screen tabs are labels that are located at the top of the display screen. The tabs serve as file folders for different groupings of activities. The specific tabs will vary depending on what role you are assigned.

- Privacy Specialist tabs includes: Patient, User, Admin, Requests, Requester
- Regular User tabs includes: Patient, User, Requests, Requester
- User Admin tabs includes: User, Admin. Each tab allows for different activities.

3.1.6 Screen Title

The screen title is located directly under the tabs and above the display screen. This is the title of the particular screen being displayed (ex. user worklist, patient search results).



3.1.7 Display Screen/Application Window

The display screen/application window is the PHIMT user's work area. These screens contain various fields in which to provide required information for proceeding through the PHIMT activities. To assist with data input, PHIMT provides text boxes, windows, calendar icons, and drop down menus. All features may not be on a particular user screen:

- Radio buttons Radio buttons appear as black dots to indicate selection. You can toggle the buttons between selected and not selected.
- Check marks Check marks are used to indicate a done or un-done status. You can toggle the marks between checked and unchecked.
- Drop down menus Drop down menus provide the user with a list of possible selections from which to choose. Clicking on a particular selection causes it to be selected and appear in the "window." You can change a selection by clicking the arrow on the menu box and then clicking on a different item.
- Text boxes Text boxes are empty fields in which you can provide information. At times, this data is requested as additional comments or for supplemental information.
- Calendar icons Calendar icons are provided to make it easier for you to input required dates. Date inputs are specific dates chosen by you to clarify time limits on various PHIMT activities. Choose a date by selecting the arrow in the date window. A calendar icon appears for easy inputs. Click on the desired date or use the arrows near the month and year headings to display a date not currently shown. The date you select will appear in the date window.
- Action buttons Action buttons are used to guide you through the PHIMT steps and processes. Click on these buttons to proceed through various activities. Examples of these buttons include: Next, Save, Create, and Update.

<u>NOTE</u>: These features will be discussed when they are used in an activity.

3.2 PHIMT ERROR MESSAGES

PHIMT issues error messages when an entry or selection is not appropriate or complete. The message begins "Error(s) have occurred" and then follows with a bulleted list of the errors. For example, if you try to route an activity to someone who does not have access to that information, or you are not authorized to route the information to that particular person, PHIMT will display a message indicating that you do not have the authority to perform that task. If you have not provided information for all the required data fields, PHIMT will issue a message indicating that information is missing. Once the error has been corrected, you can proceed to the next step in the PHIMT activity.

4.0 MHS DATA REPOSITORY

PHIMT has an automatic monthly upload of patient demographic information from the Military Health System (MHS) Data Repository (MDR). This avoids the need for Users to manually enter patient demographics information prior to recording a disclosure, thus significantly decreasing the time needed to record a disclosure. In addition, this capability decreases the likelihood of erroneous information entering PHIMT and increases the reliability and accuracy of the information it contains.

Now that the MDR data has been implemented in the PHIMT, the patient demographics will not need to be manually entered. When searching for a patient, all patient records in the MDR and PHIMT that meet your search criteria will be returned. The word "New" will appear next to all records that are from the MDR.

Test, Tonya	new	224414478 224664223	1973-09-15	P.O. Box 42 Howardsville, VA 24562-0042
		EDIPN:1046194728		
Test, Vanessa	121489	538394984	1998-04-16	125 Granby Pl Portland, TX 78374-1407
		EDIPN:1086820702		
Test, Virginia	62141	177308169	1939-12-27	12475 Highgate Ln Gloucester, VA 23061-2649
		EDIPN:1034250320		
Test, Weekend	62139	266090002	1965-10-01	Undefined
		EDIPN:1268571627		
Test, William	121488	318743051 318743051	1982-07-01	527 I Ave Sheppard Afb, TX 76311-2502
		EDIPN:1264557700		
Other options:				
Adjust your search c	riteria and tr	y aqain.		
Create a new Patient	record.			

<u>NOTE</u>: When available, the address in the MDR will supersede the address in the PHIMT, unless the address in the MDR is blank. If the address in the MDR does not match the address in the PHIMT, the address in the MDR will be the default address. If there is not an address listed in the PHIMT, the address from the MDR Data will be used.

Once the patient record has been selected by clicking directly on the name of the patient, the record will be given a PHIMT Patient ID number, rather than being labeled as "New."

Monday, April 19, 2010						Patient Search Lo
	Patient	User	Ad	min 🗸	Reques	sts / Requester /
Current Patient: Test, Rebecca 03/13/1984	Patient Search	Results				
EDIPN:1385132766	Search Results - Cli	ck on the name to	select a pe	erson		
Summary	Name	ID	SSN	Sponsor SSN	Birth Date	Address
Requests Record Disclosure Accounting Suspensions	Test, Rebecca	208939	271905664	274864759	1984-03-13	1445 Beaver Creek Ln Kettering, OH 45429-3703
Disclosure Restrictions Authorization			EDIPN:138	5132766		
Notice Patient Profile						
Relationships Generate Form	Other options:					
Patient Search	Adjust your search cri Create a new Patient r					

4.2 DUPLICATE ACCOUNTS

When using the PHIMT to access a patient's account, the EDIPN is used as the unique identifier. If there are two patients with the same SSN but different EDIPNs in the PHIMT and/or MDR data, both accounts will display, clicking on the patient name will select appropriate account.

Monday, April 19, 2010	Patient	User		Admin	V Red	= <u>Patient Search</u> = quests \/ Requester
Current Patient: Test, Alice 05/05/1928	Patient Search Res Error(s) have occurred: At least one record alre		sts that app	ears to be	the same p	erson
Summary Requests Record Disclosure	Link to an Existing Record	- Click d	on the nam	e to select (a person	
Accounting Suspensions Disclosure Restrictions Authorization	Name	10	D SSN	Spons SSN		ate Address
Autorization Notice Patient Profile Relationships	Test, Alice	208	945 168226	481 1763255	586 1928-05	-05 13980 N Oracle Rd Tucson, AZ 85739
Generate Form	Create a new Record Cl	ick on tl	he name to	select a pe	rson	
Patient Search	Name	ID	SSN	Sponsor SSN	Birth Date	Address
	Test, Alice	new	168226481	176325586	1928-05-05	13980 N Oracle Rd Tucson, AZ 85739-4259
	Other options:					
	Adjust your search criteria and Create a new Patient record.	d try aqa	<u>in</u> .			

4.3 PATIENT PROFILE

All patient profiles that are taken from the MDR will be labeled with "Imported from TCL" to show that the information has been imported.

Fest, Alexis	Faue	ILFIO	file \ Pers	on Dea	1115			
1/25/2003	* Name	e (L	est)		(F	First)	(Middle)	(Sr./Jr
EDIPN:1271043763	Test			, AI	exis			
Summary Requests	* Type							
Record Disclosure	Patient		-					
Accounting Suspensions Nisclosure Restrictions	EDIPN	(DoD EDI	Person Ident	ifier)				
lotice	127104	13763						
atient Profile elationships	* S SN (in ### ##	#### format,	enter '000-0	0-000° if pot	(known)		
enerate Form	803	. 94	- 9516		0-0000 11110			
Patient Search	005		- 3310					
	* Spons	sor SSN	(in ###-##-##	## format, e	nter '000-00-0	0000' if not know	wn)	
	318	- 74	_ 3051					
			th date in MM	DD/YYYY fe	ormat)			
	11	/ 25	/ 2003					
	Email (example:	johnf@yahoo	com)	_			
	Alterna	ate Com	nunication I	struction	s (special ins	structions to se	nd correspondence	to the person)
							~	
							-	
	Comm	ents (gei	neral comme	ts about or	for the perso	n)		
	Importe	ed from TC	iL.				~	

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5.0 REGULAR USER FUNCTIONALITY

The following information will provide you with step-by-step instructions for recording requests and routing them to your Privacy Specialist for approval.

Your role as Regular User requires you to perform various PHIMT activities. The steps for performing these activities will be presented here and include the following:

- Record Disclosure Requests
- Record an Accounting of Disclosure Request
- Record Simple Disclosure Requests

5.1 USER TAB ACTIVITIES

The User tab provides you with various hyperlinks that allow you to perform "desk duties" such as accessing PHIMT User-related information, switching organizations, viewing past requests, and tracking tasks assigned to you. These hyperlinks include:

- My Profile
- My Requests
- My Worklist
- Switch organizations

5.1.1 My Profile

<u>NOTE</u>: The My Profile hyperlink allows you to enter/update personal information and preference data.

To edit your profile:

- 1. Select the User Tab.
- 2. Select the My Profile hyperlink.

	/	Patient	\sim	User Requests		Requester			
Current User: Miller, Erin US TMA	Us	er Work	list						
	Use	r Worklist							
My Profile My Requests		Activity Instance ID	Request Session ID	Activity ID	Source	Patient	Requester	Status	Creation Date
My Worklist	edit	389	312	Request Approval (Disclosure)		Kramer, Peter	Kramer, Peter	Action Pending	02/03/2005

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3. Enter the updated information in the information fields.

<u>NOTE</u>: You may update your name, phone number, email, password, signature block (ex. certification titles, educational titles), and add additional comments. You are not authorized to change the System ID or User ID, nor to access User Roles and User- to-User Relationships.

Thursday, February 3, 20	05	Patient Search	Logoff
	/ Patient / User / Requests / Requester \		
Current User: Miller, Erin US TMA	User Profile		
	* Name (Last) (First) (Middle) (Sr7Jr.)	1	
My Profile My Requests	Miller Erin		
My Worklist	Phone Number (area code, phone number(xxx-xxxx), and extension if applicable)		
Switch organizations	(Please note, this phone number will be displayed on letters as contact information.)		
	([703]) 555-3231 ext.		
	System ID (the identifier created by this system for the person)		
	560		
	* User ID (user login name)		
	emiller		
	Email (example: johnf@yahoo.com)		
	erin.miller@tma.osd.mil		
	Email Notification (check to provide email notifications when tasks are added to your WorkQueue)		
		J	

NOTE: All required fields are marked with an asterisk.

- 4. Scroll down to the bottom of the screen.
- 5. Click on the Update button.
- Your new information will appear in the appropriate fields.

lew Password				
Confirm New Password				
Signature Block (Please note, this text will display in	a letter's signature block.)			
	A			
	v			
comments (general comments about or for the user)	Y			
Comments (general comments about or for the user)	V			
Comments (general comments about or for the user)	×			
Comments (general comments about or for the user)	V X V			
	×			
Comments (general comments about or for the user) User Roles Organization	Privacy Specialist	Regular User	User Admin	Primary
User Roles	Privacy Specialist	Regular User	User Admin	Primary
User Roles Organization		_		

5.1.2 My Requests

<u>NOTE</u>: The My Requests hyperlink allows you to view the status of all requests that you have initiated.

To view your requests:

- 1. Select the User Tab.
- 2. Select the My Requests hyperlink.
- 3. Select the Request Session ID to view a specific request.

l'hursday, February 10, 2	Patient	User	Re	quests / Req	uester		
urrent User: iller, Erin S TMA	User Reque Total Requests: 3	ests	<u>.</u>				
	User Request						
/ Requests	Request Session ID	Request Type	Patient	Requester	User	Status Cd	Creation Date
Switch organizations	<u>313</u>	Disclosure Accounting	Smith, Joe J	Law Offices of Joe Gibbs	Erin Miller	Routed Request For Acceptance	02/03/2005
	<u>312</u>	Disclosure	Kramer, Peter	Kramer, Peter	Erin Miller	Routed for Approval	02/03/2005
	<u>291</u>	Disclosure	Kramer, Peter	Kramer, Peter	Erin Miller	Completed	01/25/2005

• A detailed summary of that particular request is displayed (as shown below).

NOTE: As a Regular User, you are not authorized to edit any information in the summary.

However, you can attach a document.

Thursday, February 10, 20	105					= <u>Pati</u>	ent Search = Logo
	/ Patient / User	Requests	/ Reques	ster			
Current Request: Disclosure Accounting	Edit Request		,	 			
	Request Activity History						
Summary History	Activity Request Activity Activity Activity Activity	ctivity ID Source	Patient Id	Requester Id	User	Status	Creation Date
Documents Request Details Request Action	390 313 Request Accep Accounting)	stance (Disclosure	Smith, Lav Joe J Gib		James Wilson	Action Pending	02/03/2005
Create New Request	Request Session Details	Edit)					
Search for a Request	Description						
	Request Type Disclosure Accounting						
	Details of the Request requested by law firm						
	Start Date 08/10/2004						
	End Date 08/27/2004						
	Authority Verified	Requester has authorization	Requester has authorization				
	Verify Authority Text	requester has an authoriza					
	Identity Verified	Patient Identifier					
	Verify Identity Text	identity verified					
	Route to Privacy Specialist	Yes					
	Request Classification	Life Insurance					
	Request Format	Received Request in Writin	g				
		4					
	Letters and Attached Documents	Attach					
	ID	Date			Tit	le	

To attach a file to your request:

- 1. Click on the Attach button in the Letters and Attached Documents section.
- 2. Provide the document information.
- 3. Click on the Save button.

Thursday, February 10, 2	005	Patient Search _ Logoff
	Patient / User / Requests / Requester \	
Current Request: Disclosure Accounting	Attach File	
	You may attach any document, with file size not exceeding 2M	
Summary History	Document Title (enter this document's title)	
Documents Request Details		
Request Action	Please select a file you wish to attach	
	Browse	
 Create New Request Search for a Request 	Save	

5.1.3 My Worklist

<u>NOTE</u>: The My Worklist hyperlink allows you to view all tasks currently assigned to you. This feature serves as an electronic inbox.

To view tasks in your worklist:

- 1. Select the User Tab
- 2. Select the My Worklist hyperlink.
- The Regular User can view and process all requests that have tasks currently assigned to them.

<u>NOTE</u>: To process a request, select that request and perform the action or route it for approval or denial.

hursday, February 10, 2	005							= <u>Pati</u>	<u>ent Search</u> =
	/	Patient	\sim	User 🦰 🗸 Requests		Requester			
Current User: Miller, Erin JS TMA	Use	er Workl	list						
	Use	r Worklist							
My Profile		Activity Instance ID	Request Session ID	Activity ID	Source	Patient	Requester	Status	Creation Date
My Worklist 🔵	edit	389	312	Request Approval (Disclosure)		Kramer, Peter	Kramer, Peter	Action Pending	02/03/2005

5.1.4 Switch Organizations

<u>NOTE</u>: The Switch Organizations hyperlink allows you to change your primary status between organizations, if you are assigned to more than one organization.

To switch between organizations:

- 1. Select the User Tab.
- 2. Select the Switch Organizations hyperlink.

		Patient	\sim	User 🖌 🗸 Requests	\sim	Requester			
turrent User: filler, Erin IS TMA	Us	er Work	ist						
	Use	r Worklist							
ly Profile ly Requests		Activity Instance ID	Request Session ID	Activity ID	Source	Patient	Requester	Status	Creation Date
ly Worklist	edit	389	312	Request Approval (Disclosure)		Kramer, Peter	Kramer, Peter	Action Pending	02/03/2005

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- 3. Select the new organization.
- 4. Click on the Select button.

05		= <u>Patient Search</u> = <u>Lo</u>	qoff
/ Patie	ent 🗸 User 🗸 Rec	juests 🗸 Requester 🔪	
Organiz	zation Search Results		
Search Re	sults		
ID	Name	Address	
⊙ 1006	10th MED GROUP-USAF ACADEMY CO	4102 Pinion Drive Ste 4000, USAF Academy, CO 80840-4000	
O 529	US TMA	Five Skyline Place, 5111 Leesburg Pike, Falls Church, VA 22041-3206	
Select			
	Patie Organiz Search Re D 1006 C 529	Patient User Rec Organization Search Results Search Results ID Name 1006 10th MED GROUP-USAF ACADEMY CO 529 US TMA	Patient User Requests Requester Organization Search Results Address Address ID Name Address IO 1006 100th MED GROUP-USAF ACADEMY CO 4102 Pinion Drive Ste 4000, USAF Academy, CO 80840-4000 IO 529 US TMA Five Skyline Place, 5111 Leesburg Pike, Falls Church, VA 22041-3206

5.2 PATIENT TAB ACTIVITIES

The Patient tab contains hyperlinks that allow you to perform patient-specific activities. These hyperlinks include:

- Patient Profile
- Patient search

5.2.1 Patient Search

<u>NOTE</u>: The Patient Search hyperlink allows you to look for a particular patient in the PHIMT database.

To search for a patient:

1. Select the Patient Tab.



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- 2. Enter the Search Criteria (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 3. Click on the Search button.



<u>NOTE</u>: The search limitation within the PHIMT is 600 records. This means that if your search results in over 600 records, you will have to narrow your search.

Current Patient:	Patient Search
None	Error(s) have occurred: Too many results (over 600) match your search criteria, please change or provide additional criteria and
Patient Profile	resubmit.
Patient Search	Sponsor SSN (in ### ## #### format, enter '000-00-0000' if not known)
	- OR -
	by Name/State (Last) (First)
	,
	(State) (Birth Date in MM/DD/YYYY format)
	- OR -
	SSN (in ### ## #### format, enter '000-00-0000' if not known)
	- OR -
	EDIPN (DoD EDI Person Identifier)
	- OR -
	by System ID (the identifier created by this system for the person)
	Search

• Enter additional search criteria (if applicable)

Last Edited: 3/8/2011

• The Search Results screen will display.

tient:	Patient Search Results									
e	Search Results - Click on the name	e to sele	ct a perso	'n						
	Name	ID	SSN	Sponsor SSN	Birth Date	Address				
1	Smith, Joe									
-		-								
3	Smith, Joe									
c	Other options:									
4	Adjust your search criteria and try agai	<u>n</u> .								
c	Create a new Patient record.									
	Cr	nvright ©	New Governa	nce Inc. 2000-200	7, ALL RIGHTS RESE	RVED				
		pyngin o		rsion: 2.50 build [0		INVED				

Since the MDR data has been added to the PHIMT, the instances where a patient will need to be added before entering a disclosure will be infrequent. If a patient does not exist in the PHIMT database or the MDR data, then the User must add a patient record. New patient records cannot be created without first searching the database. The Create a new Patient record hyperlink allows you to enter information for a new patient into the PHIMT database.

To add a patient record:

- 1. Select the Patient Tab.
- 2. Enter the Search Criteria (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 3. Click on the Search button.



4. If no results matched your search, select the Create a new Patient record hyperlink.

Tuesday, January 25, 3	2005				Patient Search _ Logoff
	Patient	VUser V	Requests \/ Re	equester	
Current Patient: None	Patient Sear	ch Results			
Patient Profile	Search Results (sorted by birth date)			
	ID	Name	SSN	Birth Date	Address
Patient Search	There were no resu				
	Other options: Adjust Create a new Patier) New Governance, Inc. 2000-20 Version: 2.24		

5. Enter the patient's information: name, type, EDIPN, SSN, Sponsor SSN, birth date, email.

NOTE: All required fields are marked with an asterisk.

6. Click on the Save button.

Current Patient: None	Person Details
	* Name (Last) (First) (Middle) (Sr./Jr.)
Patient Profile	Dunlap , Amanda
Patient Search	* Type
	Patient
	EDIPN (DoD EDI Person Identifier)
	12998980989
	* SSN (in ###.## #### format, enter '000-00-000' if not known) 728 - 78 - 7879
	* Sponsor SSN (in ### ## #### format, enter '000-00-0000' if not known)
	092 _ 89 _ 9056
	System ID (the identifier created by this system for the person)
	0
	* Birth Date (birth date in MM/DD/YYYY format)
	Email (example: johnf@yahoo.com)
	Alternate Communication Instructions (special instructions to send correspondence to the person)
	· · · · · · · · · · · · · · · · · · ·
	comments (general comments about or for the person)
	Save

7. Enter the Address Details (USA or International format).

Current Patient: None Patient Profile Patient Search	Address Details Address Format (APO and FPO address should use USA format) USA International * Address Line 1 (the primary address line) 211 River Road Address Line 2 (normally a suite or apartment) * City (city name, or APO or FPO) Alexandria * State (two character state identifier: IL, MN, CO, etc., or AA, AE, AP for APO/FPO) VA * Dostal Code (USA: ##### ####) 22454 Comments (general comments about or for the address)	Current Patient: None Patient Profile = Patient Search	Address Details Address Format (APO and FPO address should use USA format) USA C International C Country (country name) Artigua International Address Line 1 International Address Line 2 International Address Line 3 Comments (general comments about or for the address)
			Save

8. Click on the Save button.

5.2.3 Create an Alternative Phone Number

Individuals have the right to request an alternative telephone number for receiving communications related to their PHI. An alternative telephone number can be created by Regular Users and Privacy Specialists.

To create an alternative telephone number:

- 1. Scroll to the bottom of the Patient Details screen.
- 2. Click on the New button next to Phone Numbers.

				~ •			
Upo	late						
Associ	ated Addresses (New	Alternat	te Communicat	ion)			
ID	Street		City	State	Zip	Alternate	Primary
<u>1373</u>	23 King St.		Charleston	sc	84536	Yes	o
<u>1193</u>	188 Midland Pkwy		Charleston	sc	29404	Yes	0
Phone	Numbers New						
ID	Phone	Comment		Active		Prima	20

• The Phone Number Details screen will display (choose the USA or International format).

Last Edited: 3/8/2011

- 3. Enter the phone number and enter any comments.
- 4. Click on the Save button.

Tuesday, January 25, 20	15		Tuesday, January 25, 200	5
	Patient V User V Admin V Requests V	Requester		/ Patient / User / Admin / Requests / Requester
Current Patient: Smith, Joe J	Phone Number Details		Current Patient: Smith, Joe J	Phone Number Details
07/05/1968 FMP-SSSN:20- 121131414	Phone Format USA © International C		07/05/1968 FMP-SSSN:20- 121131414	Phone Format USA CInternational ©
Summary Requests Record Disclosure Accounting Suspensions Disclosure Restrictions Authorization Patient Profile <u>Patient Search</u>	Phone Humber (area code, phone number, and extension if applicable) (803) 435 - 16769 ext. Comments (general comments about or for the phone) This is a cell phone rumber with voice mail. Serve	nd archived.)	Summary Requests Record Disclosure Accounting Suspensions Disclosure Restrictions Authorization Patient Profile = <u>Patient Search</u>	Phone Humber (enter country-code, area code and phone number together, followed by the extension) Comments (general comments about or for the phone) Active (Is this an active phone? Inactive phones are going to be removed from display and archived.) Save

• The phone number you added will appear on the Patient Details screen.

Send a	ill info to alternate address			*			
Comm	ients (general comments i	about or for the person)					
Up	date			_			
Assoc	iated Addresses 🛛 🦲	New Attern	ate Communication				
	~	reet	07	State	Zip	Alternate	Primary
ID	St	reet	City	State	240	Anormato	Frinary
	23 King St.	reet	City Charleston	SC	84536	Yes	 Frinary O
1373		reet					
ID 1373 1193	23 King St.	reat	Charleston	sc	84536	Yes	©
<u>1373</u> 1193	23 King St.		Charleston	sc	84536	Yes	©
<u>1373</u> 1193	23 King St. 188 Midland Pkwy)	Charleston	sc	84536	Yes	©

5.3 REQUESTS TAB ACTIVITIES

The Requests tab allows you to access information about the activities requested by an individual or an organization. Requests tab activities include:

- Record Disclosure Requests
- Record an Accounting of Disclosure Request
- Record Simple Disclosure Requests

5.3.1 Record a Disclosure Request

<u>NOTE</u>: The Record Disclosure hyperlink allows you to record or document the release of PHI. This activity consists of five disclosure phases: patient selection, requester selection, detailed request, disclosure details, and request action.

Disclosure requests allow you to forward it to a Privacy Specialist for approval or denial. Disclosure status will be set to Pending because as a Regular User, you are not authorized to approve disclosures. Entering the requested action allows you to route the disclosure request to your own worklist for further research or route to a Privacy Specialist.

To record a request for disclosure:

- 1. Select the Requests Tab.
- 2. Click on the Disclosure radio button.
- 3. Click on the Next button.

Thursday, September 27,	2007	Patient Search	<u>Logoff</u>
	Patient V User Requests Requester		
Current Request: None	Create New Request		
Create New Request	Select Request Type		
Search for a Request	Disclosure		
	O Disclosure Accounting		
	O Simple Disclosure Request		
	(Next)		

- 4. Enter the patient search criteria. (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 5. Click on the Search button.

Monday, April 12, 2010						Patient Search = Logoff
	Patient	User	Requests	Requeste	r	
Current Request:	Select Patient	Select Requester	Request Details	Disclosure Details	Request Action	
Disclosure	1	2	3	(4)	5	
Create New Request						
Search for a Reques	r auent Searc					
	Sponsor SSN (in ##	#-##-#### format, ente	er '000-00-0000' if i	ot known)		
	· · · · · ·					
	- OR -					
	by Name/State	(Last)	(First)			
	by name/state	(Lasi)	(1 #30)	-		
	(State) (Birth Da	ate in MM/DD/YYYY fo	rmat)	_		
			(mat)			
	- OR -					
		format, enter '000-00-	0000' if not known)			
	-	ionnal, enter 000-00-	0000 11 1101 KHOWH)			
	- OR -					
	EDIPN (DoD EDI Per	son Identifier)				
	- OR -					
	by System ID (the id	lentifier created by thi	s system for the pe	rson)		
	Search					

<u>NOTE</u>: If there were no results that matched your search criteria, you may select from two options: Adjust your search criteria and try again OR Create a new Patient record.

6. Select the correct patient by clicking on the name hyperlink.

Monday, April 12, 2010	/ Patient	User	V Re	quests	Requ	uester		Patient Search	Log
Current Request: Disclosure	Select Patient	Select Requester	Request		Disclosure D	letails Re	quest Action		
Create New Request Search for a Request	Patient Search	n Results							
_	Search Results - Cl	ick on the name to		•	Sponsor SSN	Birth Date		Address	
	Dunlap, Chad			3676761			6573 Leading 34568	Tree Way Fairfax, VI	
	Dunlap, Noelle Kris	tine	1189 18	2483847		2002-09-04	6308 Betsy Ro	ess Ct Fairfax, AL 09129	-
	Other options: Adjust your search or Create a new Patient								_
		Copyri	ight © New G		e, Inc. 2000-2007 n: 2.50 build [09		RESERVED		

• The Requester Search screen will appear.

Current Request: Disclosure	Select Patient Select Requester Request Details Disclosure Details Request Action ① ② ③ ④ ⑤						
 Create New Request Search for a Request 	Requester Search Choose one of the following options:						
Г	A. Select the Patient (the request is being made by the Patient themselves) Dunlap, Chad Select						
	B. Select a Third-Party Organization (a third-party requester, such as a law enforcement agency or insurance company) Law Offices of Joe Globs, 1411 Jefferson Davis, Artington, VA 20220 Select						
	C. Search for a Person (search for another person, or add a new one*) Name (Last) (First) An " may be used as a wildcard.						
	System ID (the identification number created by this system for the person) EXAMPLE (Include Patient Records EXAMPLE (Include Patient Record						
	Search D. Search for an Organization (search for another organization, or add a new one")						
	Name (All or part of the name of the organization. An ** may be used as a wildcard.) DMIS Code (the external identifier for the organization) Search						

- 7. Enter the data into the information fields to search by patient, third party organization, person, or organization. (Complete only one field).
- Click Select or Search (for that field).
 Example: If the request is being made by the patient themselves, click on the Search button next to the patient's name.
- 9. Confirm Requester and Recipient Details. Verify and/or enter the data into the information fields.
- 10. Click on the Next button.

Tuesday, January 25, 2005	5					Patient Search	Logoff
	/ Patient	V User	V Requests	V Requester			
Current Request: Disclosure	Select Patie	nt Select Requester	Request Details	Disclosure Details	Request Action		
 Create New Request Search for a Request 	Confirm F	Requester and Re	cipient Detail:	5			
	Patient:	Peter Kramer					
	Date of Birth:	1970-08-11					
	SSN:	234125689					
	Address:	211 River Rd., Alexandria, 22454	, VA				
	Requester:	Peter Kramer <u>change</u>					
	Address:	211 River Rd., Alexandria	a, VA 22454 💌 Add	New			
	Recipient:	<i>Same as requester</i> <u>set a different recipient</u>					
	Back	Next					

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11. Enter the Request Details: details of the request, identity verification, and authority verification.

NOTE: All required fields are marked with an asteri

Tuesday, January 25, 200	15	Patient Search	Logoff
	/ Patient \/ User \/ Requests \/ Requester \		
Current Request: Disclosure	Select Patient Select Requester Request Details Disclosure Details Request Action		
 Create New Request Search for a Request 	Request Details		
	Details of the Request (requester's comments, or instructions about this request)		
	A		
	* Requester Identity Verified (was the requester's identity verified?)		
	Patient Identifier		
	Description of Requester Identity Verification (if the requester's identity was verified, how was it verified?,)	
	license A		
	* Requester Authority Verified (was the requester's authority to access information verified?) Patient is Requester		
	Description of Requester Authority Verification (if the requester's authority was verified, how was it verified	ed?)	
	Patient is requester		
· · · · · · · · · · · · · · · · · · ·	Information Start Date (the start date for the information in MW/DD/YYYY format)		

- 12. Scroll down the screen and enter: Information start and end date, request format, and request classification.
- 13. Click on the Next button.

Patient Identifier	
Description of Requester Identity \	Verification (if the requester's identity was verified, how was it verified?)
license	A
I Denning Andrewith Maritia d Aus	
Patient is Requester	s the requester's authority to access information verified?)
,	y Verification (if the requester's authority was verified, how was it verified?)
Patient is requester	
Information Start Date (the start date	e for the information in MW/DD/YYYY format)
01/25/2005	
Information End Date (the end date for	or the information in MM/DD/YYYY format)
02/25/2005	
Request Format (the format in which	this request has been received)
Received Request in Writing	
Request Classification (an optional)	classification for this request)
Medical	-
. –	—

14. Enter the Disclosure Details: Request date, disclosure type, origin organization and disclosure purpose.

 $\underline{\text{NOTE}}$: The Disclosure description will be automatically populated once a disclosure type is selected.

Ionday, October 8, 200	07					Patient Search	Logoff
	/ Patient	V User	Requests	Requeste	IL /		
Current Request: Disclosure	Select Patient	Select Requester	Request Details	Disclosure Details	Request Action		
	1	2	3	4	5		
Create New Request Search for a Request							
Search for a Request	Disclosure D	etails					
	Fields marked wit	h an asterisk (*) are	required.				
	* Request Date (the	e disclosure request d	ate in MM/DD/YYY	(format)			
	10/08/2007						
	* Disclosure Type	(the type of disclosure	.)				
		nal Institutions or in Cu		•			
	Disclosure Descri	ption (a read-only de	porintion and ever	ole of the disclosure	tune selected shove)		
	A correctional institution individual PHI about	ution or a law enforcer such inmate or individu I represents that such	ment official having al, if the correction	aw ful custody of an al institution or such la	inmate or other 🔺 aw		
	Disclosure Date (t	he disclosure date in I	/IM/DD/YYYY forma	t)			
	10/08/2007						
	Origin Organizatio	n (where the disclosu	re originated)				
	Primary Training Or	ganization	▼				
	* Disclosure Purpo	ose (the purpose of th	e disclosure)				
	Regulatory				•		

- 15. Scroll down the screen and enter: PHI description and disclosure comments.
- 16. Click on the Next button.

Law	Penforcement
the	r
Prot	ected Health Information Description (the description of the Protected Health Information disclosed)
~	Complete Health Record(s)
	Consultation Report(s)
	Discharge Summary
	History and Physical Examination
	Laboratory Test(s)
	Operative Report(s)
	Pathology Report(s)
	Progress Nates
Othe	· · · · · · · · · · · · · · · · · · ·
	losure Comments (the INTERNAL comments for this disclosure - these do NOT show up in the Protected Health mation disclosure report)

17. Enter the Request Action Details.

Last Edited: 3/8/2011

- 18. From the Action drop-down menu, select the appropriate routing option (Privacy Specialist).
- 19. Click on the Save button.

	/ Patient // User / Requests / Requester /							
Current Request: Disclosure	Select Patient Select Requester Request Details Disclosure Details Request Action							
Disclosure	(1) (2) (3) (4) (5)							
 Create New Request Search for a Request 	Request Action							
	Patient Name: Peter Kramer							
	SSN # 234125689							
	Birth Date: 08-11-1970							
	Address: 211 River Rd., Alexandria, VA 22454							
	Requester/Recipient Name: Peter Kramer							
	Address: 211 River Rd., Alexandria, VA 22454							
	Details of the Request (requester's comments about the scope of this request) Approved Part (for partially approved requests, describe part of request that was approved)							
	X							
	Denied Part (for partially denied requests, describe part of request that was denied)							
_	×							
	Action (action for this request) Route to Privacy Specialist							
	Back Save							

• The Disclosure Request Summary will display.

Tuesday, January 25, 200)5		Patient Search	Logof					
	Patient / User	Requests Requester							
Current Request: Disclosure	Request Summary								
	Patient								
Summary	Name: Peter Kramer								
History Documents	SSN # 234125689								
Request Details	Birth Date: 08-11-1970								
Disclosure Details	Address: 211 River Rd., Alexandria	, VA 22454							
Request Action	Requester/Recipient								
	Name: Peter Kramer								
 Create New Request Search for a Request 	Address: 211 River Rd., Alexandria	, VA 22454							
	Request Status: Routed for Approv	val							
	Request Creation Date: 01/25/200	5 at 04:06:05 PM EST							
	Request Last Update Date: 01/25/	2005 at 04:06:06 PM EST							
	Other Request Details								
	Description	Details		- I					
	Request Type	Disclosure		_					
	Details of the Request			_					
	Disclosure Type	Type: Law Enforcement Purposes, ID: 268, Date: 01/25/2005		_					
	Start Date	01/25/2005							
	End Date	02/25/2005							
	PHI Items	Complete Health Record(s)							
	Authority Verified	Patient is Requester							

5.3.2 Update Patient Address

For a disclosure to be valid, a patient's address must be entered. The Regular User can update the patient's address in the middle of a disclosure request.

To update the patient's address:

- 1. Select the Request Tab.
- 2. Click the Disclosure radio button.
- 3. Click on the Next button.

Monday, September 24, 2	107 / Patient / User / Requests / Requester /	Patient Search Logoff
Current Request: None	Create New Request	
Create New Request	Select Request Type	
Search for a Request	Disclosure	
	O Disclosure Accounting	
	O Simple Disclosure Request	
	Next	

- 4. Enter the patient search criteria. (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 5. Click on the Search button.



- If the patient does not have an address entered in the tool, "Primary Address not selected" will be listed next to the patient's name.
- 6. Select the patient.

Current Patient: None	Patient Search Results	5						
Patient Profile	Search Results - Click on the n	ame to sele	ct a perso	on				
	Name	ID	SSN	Sponsor SSN	Birth Date	Address		
Patient Search	Smith Loe							
	Other options:							
	Adjust your search criteria and try	again.						
	Create a new Patient record.							
		Copyright © New Governance, Inc. 2000-2007, ALL RIGHTS RESERVED Version: 2.50 build [0938]						

- 7. Enter the patient's address.
- 8. Click on the Save button.

Monday, January 24, 2005	5	Patient Search	Logoff
	/ Patient / User / Requests / Requester		
Current Request:	Select Patient Select Requester Request Details Disclosure Details Request Action		
Disclosure			
= Create New Request			
Search for a Request	Address Details		
	Error(s) have occurred: Patient's primary address is missing. You must enter an address to continue.		
			_
	Address Format (APO and FPO address should use USA format)		
	USA 💿 International 🔿		
	* Address Line 1 (the primary address line)		
	1234 Main Street		
	Address Line 2 (normally a suite or apartment)		
	* City (city name, or APO or FPO)		
	Alexandria		
	* State (two character state identifier: IL, MN, CO, etc., or AA,AE,AP for APO/FPO)		
	VA 💌		
	* Postal Code (USA: ##### #####)		
	22302 -		
	Comments (general comments about or for the address)		
	Save		
	Save		

• After saving the address, you can continue with the Disclosure Request where you left off.

Monday, January 24, 2005					Patient Search	Logoff		
	Patient V	User 🗸 Requests	V Requester					
Current Request: Disclosure		equester Request Details	Disclosure Details	Request Action				
 Create New Request Search for a Request 	Requester Search							
	Choose one of the following options: A. Select the Patient (the request is being made by the Patient themselves) Jordan, Jeffrey Select							
	B. Select a Third-Party Organization (a third-party requester, such as a law enforcement agency or insurance company) Law Offices of Joe Gibbs, 1411 Jefferson Davis, Arlington, VA 20220 Select							
	C. Search for a Person (search for another person, or add a new one*) Name (Last) (First) An ** may be used as a wildcard.							
	System ID (the identificatio	n number created by this syste ifier for the person)	em for the person)	Include Patie	ent Records -Patient Records			

• The Request Summary for that person will be displayed.

5.3.3 Record a Simple Disclosure Request

A Simple Disclosure Request provides the ability for Multiple Disclosure Accounting. A covered entity may account for multiple disclosures with a single entry if the MTF has made multiple disclosures of PHI to the same person or entity for a single purpose. Some examples include: a series of disclosures that occur on a periodic basis such as monthly medical readiness status, dental class reports, or pre-deployment preparation reports to a commander or the commander's designee(s). Multiple disclosure is primarily used when the same disclosure occurs in a specific time period. This will allow for better tracking of multiple disclosures and Users will not have to create separate single disclosures.

- 1. Click on the Requests Tab.
- 2. Click on the Simple Disclosure Request radio button.
- 3. Click the Next button.

Monday, May 14, 2007		Patient Search Logoff
	/ Patient / User / Requests / Requester	
Current Request: None	Create New Request	
Create New Request	Select Request Type	
Search for a Request	O Disclosure	
	O Disclosure Accounting	
	Simple Disclosure Request	
\rightarrow	Next	

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- 4. Enter the patient search criteria. (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 5. Click on the Search button.

Monday, April 12, 2010	Patient	User				Patient Search = Logoff
Current Request: Disclosure	Select Patient	Select Requester	Requests Request Details	Requester	Request Action	
	1	2	3	4	5	
Create New Request Search for a Request	Patient Search	1				
	Sponsor SSN (in ###	## #### format, enter	r '000-00-0000' if i	not known)		
	- OR -					
	by Name/State	(Last)	(First)			
	(State) (Birth Dat	e in MM/DD/YYYY for	mat)			
	- OR -					
	SSN (in ### ## ####	ormat, enter '000-00-0	0000' if not known)			
	- OR -					
	EDIPN (DoD EDI Pers	on Identifier)				
	- OR -					
	by System ID (the ide	entifier created by this	system for the pe	rson)		
	Search					

6. Select patient from the Patient Search Results screen.

Monday, April 12, 2010								Patient Search	Logoff
	/ Patient //	User	V	Requests	V Requ	Jester			
Current Request:	Select Patient Select	ect Requester	Requ	lest Details	Disclosure D	etails Re	quest Action		
Disclosure	1	2		3	4		5		
 Create New Request Search for a Request 	Patient Search R	esults							
	Search Results - Click of	on the name to							
1	Neme		D	SSN	Sponsor SSN			Address	
	Dunlap, Chad		756	263676761		2003-09-04	6573 Leading Tre 34568	ee Way Fairfax, VI	
	Dunlap, Noelle Kristine		1189	182483847		2002-09-04	6308 Betsy Ross	s Ct Fairfax, AL 09129	-
	Other options: Adjust your search criteria Create a new Patient recor								_

7. Click on the Multiple Disclosures for the same Purpose radio button. (The disclosure frequency was added to differentiate between single and multiple disclosures. It is defaulted to single).

 Create New Request Search for a Request 	Disclosure Details
	Fields marked with an asterisk (*) are required.
	* Patient (the Patient to whom the disclosure applies)
	Name: Dhel Test SSN #: 108693548
	Birth Date: 10/28/1930 Address: Ahruntep1277 Vinton, VA 24179-1036
	* Disclosure Frequency (the frequency, periodicy, or number of disclosures made)
	⊙ Single Disclosure
	* Requester (the organization or person requesting the disclosure) Change
	Name:
	Address: Phone:
	Contact Person:

- The Disclosure Frequency fields will appear.
- 8. Select the occurrence, start date, and end date. (Users can select from the drop-down menu, which includes: weekly, monthly, or annually, or they have the option to put how many times the disclosure occurs in a specified time period.)
- 9. Click on the Change button.

 Create New Request Search for a Request 	Disclosure Details
	Fields marked with an asterisk (*) are required.
	* Patient (the Patient to whom the disclosure applies) Name: Dhel Test SSN #: 108693548 Birth Date: 10/28/1930 Address: Ahruntep1277 Vinton, VA 24179-1036
	* Disclosure Frequency (the frequency, periodicy, or number of disclosures made) ○ Single Disclosure • Multiple Disclosures for the same Purpose Occurs once Weekly • or 0 times from 05/14/2007 • times from 05/14/2007
	* Requester (the organization or person requesting the disclosure) Change Name: Address: Phone: Contact Person:

10. Select the Requester: either a) select by the default patient or third party organization or b) enter the information into the data entry fields, to search by person or organization. Complete only one field.

 Create New Request Search for a Request 	Requester Search Choose one of the following options:	
	A. Select the Patient (the request is being made by the Patient themselves) Test, Dhel	Select
	B. Select a Third-Party Organization (a third-party requester, such as a law enforcement Law Offices of Joe Gibbs, 1411 Jefferson Davis, Arlington, VA 20220	t agency or insurance company)
	C. Search for a Person (search for another person, or add a new one*) Name (Last) (First) An ** may be used as a wildcard. Smith , John system ID (the identification number created by this system for the person) FMP-SSN (an external identifier for the person)	 ✓ Include Patient Records ✓ Include Non-Patient Records ✓ Search

11. Confirm the requester details. Click the Search button and/or Select the Requester.

Monday, April 12, 2010	/ Patient //	User \	Requests Requester	
Current Requester: Test, Ahebao	Requester Sea	rch Results		
Requester Summary Requester Requests Requester Profile <u>Requester Search</u>	Search Results - Click on the name to select a requester			
	Name	D	Address	
	Smith, John	253 145	56 Terry Ln., Warston, MT 12554	
	Smith, John	Smith, John 749 13450, Bob Wilson, San Diego, CA 92134		
	Smith, John 2	748 348	800, Suite 4, San Diego, CA 92134-9999	
	Other options: Adjust your search criteria and try again. Create a new requester as a person. Create a new requester as an organization.			
		Copyrigh	ht © New Governance, Inc. 2000-2007, ALL RIGHTS RESERVED Version: 2.50 build [0339]	

12. Select the Requester Identity Verified and Disclosure Type from their respective dropdown menus.

 $\underline{\text{NOTE}}$: The Disclosure description will be automatically populated once a disclosure type is selected.
Name: Cmith L	
Name: Smith, Jo	onn Terry Ln., Warston, MT 12554
Phone:	Terry Lit., Warston, WT 12554
Contact Person	r
contact r croon	
* Requester l	dentity Verified (was the requester's identity verified?)
Social Security	y Number
Description o	f Requester Identity Verification (required if requester identity verification was defined as 'other')
* Request Dat	e (the disclosure request date in MM/DD/YYYY format)
05/14/2007	
* Recipient (th	e organization or person where the disclosure went) (Change)
Name: Smith, Jo	
Phone:	Terry Ln., Warston, MT 12554
Contact Person	r
contact r croon	
* Disclosure 1	Type (the type of disclosure)
Specialized G	overnment Functions (Active Duty Disclosure)
Disclosure De	escription (a read-only description and example of the disclosure type selected above)
Use and disclo	se the PHI of individuals who are Armed Forces personnel for activities deemed necessary by
	itary command authorities to assure the proper execution of the military mission. The purposes for which
1 1	the PHI of an individual who is a member of the Armed Forces may be used or disclosed are: 1) To
	member's fitness for duty 2) To determine the member's fitness to perform any particular mission,
	rder, or duty, including compliance with any actions required as a precondition to performance of such
Impeion seein	nment, order, or duty. 3) To carry out activities under the authority of DoD Directive 6490.2. 4) To report
	n any military operation or activity in accordance with applicable military regulations or procedures. 5) To

- 13. Select the Disclosure Purpose from the drop-down menu.
- 14. Enter the data into the "Other/Details" text box. (For multiple disclosures, the purpose details box must be filled in for the disclosure to be complete.)
- 15. Scroll down the screen and enter: Protected Health Information Description and Disclosure Comments.

* Ori	gin Organization (where the disclosure originated)
UST	
* Dis	closure Purpose (the purpose of the disclosure)
Med	ical
Othe	/Details (*Required for all Multiple Disclosures):
	ding compliance with any actions rquired as a precondition to performance of such mission, 🛛 💌
* Pro	tected Health Information Description (the description of the Protected Health Information disclosed)
_	
_	tected Health Information Description (the description of the Protected Health Information disclosed) Complete Health Record(s)
_	tected Health Information Description (the description of the Protected Health Information disclosed) Complete Health Record(s) Consultation Report(s)
_	tected Health Information Description (the description of the Protected Health Information disclosed) Complete Health Record(s) Consultation Report(s) Discharge Summary
_	tected Health Information Description (the description of the Protected Health Information disclosed) Complete Health Record(s) Consultation Report(s) Discharge Summary History and Physical Examination
_	tected Health Information Description (the description of the Protected Health Information disclosed) Complete Health Record(s) Consultation Report(s) Discharge Summary History and Physical Examination Laboratory Test(s)

If you need to attach a document to the disclosure request, follow these steps:

- 16. Enter the document title. (If applicable)
- 17. Click on the browse button to attach the document. (If applicable)
- 18. Select Route to Privacy Specialist from the Action drop-down menu.
- 19. Click on the Save button.

FILE 1: Document Title (enter this document's title)	
Test	
Please select a file you wish to attach	
C:\Documents and Settings\514708\Desktop\PHIMT TEST.doc	Browse
FILE 2: Document Title (enter this document's title)	
Please select a file you wish to attach	
I	Browse
FILE 3: Document Title (enter this document's title)	
Please select a file you wish to attach	
	Browse

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Monday, May 14, 2007			Patient Search	<u>Logoff</u>
	Patient / User	Requests Requester		
Current Request: Simple Disclosure Request	Request Summary Patient			
Summary History Create New Request Search for a Request	Name: Dhel Test SSM #: 108693548 Birth Date: 10-28-1930 Address: Requester/Recipient Name: John Smith Address: 1456 Terry Ln., Warston, M	T 12554		
	Request Status: Routed for Approva Request Creation Date: 05/14/2007			
	Request Last Update Date: 05/14/20	107 at 03:51:49 PM EDT		
	Other Request Details			
	Description	Details		
	Request Type	Simple Disclosure Request		_
	Disclosure Type	Type: Specialized Government Functions (Active Duty Disclosure), ID: 676 06/14/2007	3, Date:	
	Route to Privacy Specialist	Yes		
	Identity Verified Text	Social Security Number		

5.3.4 Record an Accounting of Disclosures Request

<u>NOTE</u>: The Disclosure Accounting hyperlink allows you to process a request for a report of all disclosures that have been made for a particular patient. This activity consists of four accounting of disclosure phases: Patient Selection, Requester Selection, Request Details, and Request Action.

A patient may ask for an accounting of disclosures at any time. PHIMT allows for a quick reporting of this information.

<u>NOTE</u>: Request Action allows you to route the request to your Privacy Specialist for approval or denial or to your own worklist if you need to research it further.

To record a request for an accounting of disclosures:

- 1. Select the Requests Tab.
- 2. Select the Create New Request hyperlink.
- 3. Click on the radio button for Disclosure Accounting.
- 4. Click on the Next button.

Monday, September 24, 20	007 / Patient / User / Requests / Requester /	Patient Search	<u>Logoff</u>
Current Request: None	Create New Request		
Screate New Request	Select Request Type		
Search for a Request	O Disclosure		
	Disclosure Accounting		
	O Simple Disclosure Request		
	Next		

- 5. Search for the patient (You can search for a patient by the Sponsor's SSN, by the patient's name/state, SSN, EDIPN or System ID).
- 6. Click on the Search button.

Monday, April 12, 2010			Patient Search Logoff
	Patient User Reques		
Current Request: Disclosure	Select Patient Select Requester Request Deta	-	
	1 2 3	4 5	
 Create New Request Search for a Request 	Patient Search		
I	Sponsor SSN (in ### ## #### format, enter '000-00-000)' if not known)	
	- OR -		
	by Name/State (Last) (First)	_	
	,		
	(State) (Birth Date in MM/DD/YYYY format)		
	- OR -		
	SSN (in ###.#### format, enter '000-00-0000' if not kn	wn)	
	- OR -		
	EDIPN (DoD EDI Person Identifier)		
	- OR -		
L	by System ID (the identifier created by this system for th	e person)	
\rightarrow	Search		

7. Select the patient from the Patient Search Results screen.

Requester Disclosure Details Request Ac (4) (5) Sponsor SSN Birth Date 1 2003-09-04 6573 Lc	dion Address eading Tree Way Farfax, VI
(4) (5) Sponsor SSN Birth Date	Address
Sponsor SSN Birth Date	
Sponsor SSN Birth Date	
Sponsor SSN Birth Date	
2003-03-04 0373 E6	auling free way railiax, vi
34568	
7 2002-09-04 6308 Be	etsy Ross Ct Fairfax, AL 09129

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8. Select the Requester: either a) select by the default patient or organization displayed, or b) enter the information into the data entry fields, to search by patient, third party organization, person, or organization. Complete only one field. (For this User Manual, the patient is selected).

Thursday, February 3, 20	11	Patient Search = Logoff
	Patient / User / Requests / Requester	
Current Request:	Select Patient Select Requester Request Details Request Action	
Disclosure Accounting	1 2 3 4	
Create New Request Search for a Request	Requester Search	
	Choose one of the following options:	
		1
	A. Select the Patient (the request is being made by the Patient themselves)	
	Dunlap, Chad	Select
	B. Select a Third-Party Organization (a third-party requester, such as a law enforce	enent agency or insurance company)
	Law Offices of Joe Gibbs, 1411 Jefferson Davis, Arlington, VA 20220	Select
	C. Search for a Person (search for another person, or add a new one*)	
	Name (Last) (First) An ^{av} may be used as a wild	rd
	System ID (the identification number created by this system for the person)	_
		Include Patient Records Include Non-Patient Records
	EDIPN (an external identifier for the person)	House Non-Patent Records
		Search
	D. Search for an Organization (search for another organization, or add a new one*)	
	Name (All or part of the name of the organization. An ** may be used as a wildcard.	1
	DMIS Code (the external identifier for the organization)	
		(Search)

9. Click Select, or Search (for that field).

- 10. Confirm the requester and recipient details. Verify that the information is correct and/or enter the data into the information fields. (If changes are necessary, select Back, and make the changes).
- 11. Click on the Next button.

Friday, February 11, 2005			Patient Search	Logoff
	/ Patient	V User V Requests V Requester		
Current Request: Disclosure Accounting	Select Patie	nt Select Requester Request Details Request Action		
 Create New Request Search for a Request 	Confirm I	Requester and Recipient Details		
	Patient:	Joe J Smith		
	Date of Birth	1968-07-05		
	SSN:	121131414		
	Address:	23 King St., Charleston, SC 84536		
	Requester:	Joe J Smith <u>change</u>		
	Address:	23 King St., Charleston, SC 84536 💽 Add New		
	Recipient:	Same as requester set a different recipient		
	Back	Next		

12. Enter the Request Details: details of the request, identity verification (with description), and authority verification (with description).

Friday, February 11, 2005		Patient Search	Logoff				
	/ Patient / User / Requests / Requester \						
Current Request: Disclosure Accounting	Select Patient Select Requester Request Details Request Action ① ② ③ ④						
 Create New Request Search for a Request 	Request Details	_					
	Details of the Request (requester's comments, or instructions about this request)						
	Patient is requesting an accounting of disclosures.						
	Requester Identity Verified (was the requester's identity verified?)	equester Identity Verified (was the requester's identity verified?)					
	Social Security Number						
	Description of Requester Identity Verification (if the requester's identity was verified, how was it verified?)						
	Military ID						
	Requester Authority Verified (was the requester's authority to access information verified?)	Requester Authority Verified (was the requester's authority to access information verified?)					
	Patient is Requester						
	Description of Requester Authority Verification (if the requester's authority was verified, how was it verified?	1					
	Patient is requester.						

- 13. Scroll down the screen and enter: Information start and end date, request format, and request classification.
- 14. Click on the Next button.

Patient is Requester	-	·		
Description of Reques	ter Authority Verification	n (if the requester's autho	rity was verified, how wa	s it verified?)
Patient is requester.				
Information Start Date	(the start date for the infor.	mation in MWDD/YYYY fo	vrmat)	
12/15/2004				
Information End Date (the end date for the informa	ation in MWDD/YYYY form	nat)	
01/20/2005				
Request Format (the fo	rmat in which this request	has been received)		
Received Request in W	iting 💌			
Request Classification	(an optional classification	for this request)		
Attorney				

- 15. Enter the Request Action details.
- 16. From the Action drop-down menu, select the appropriate person to route the request to. (The Regular User would route the request to the Privacy Specialist or to their worklist).

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17. Click on the Save button.

Friday, February 11, 2005		Patient Search	Logof		
	/ Patient \/ User \/ Requests \/ Requester \				
Current Request:	Select Patient Select Requester Request Details Request Action				
Disclosure Accounting	1 2 3 3				
 Create New Request Search for a Request 	Request Action				
	Patient				
	Name: Joe Smith				
	SSN # 121131414				
	Birth Date: 07-05-1968				
	Address: 23 King St., Charleston, SC 84536				
	Requester/Recipient				
	Name: Joe J Smith Address: 23 King St., Charleston, SC 84536				
	Hundse, zo hing st., charlosten, se evolu				
	Details of the Request (requester's comments about the scope of this request)				
	Patient is requesting an accounting of disclosures.				
	Approved Part (for partially approved requests, describe part of request that was approved)				
	V				
	Denied Part (for partially denied requests, describe part of request that was denied)				
	Action (action for this request)				
	Route to Privacy Specialist				
•	(Back) Save				

• The Request Summary screen will display.

NOTE: The current disclosure accounting appears in the status box.

Friday, February 11, 2005	;		Patient Search Loc	qoff
	Patient V User	V Requests V Requester		
Current Request: Disclosure Accounting	Request Summary			
Summary History Documents Request Details	Name: Joe J Smith SSN # 121131414 Birth Date: 07-05-1968			
Request Action	Address: 23 King St., Charleston, SC Requester/Recipient Name: Joe J Smith	84536		
 Search for a Request 	Address: 23 King St., Charleston, SC			
	Request Status: Routed Request Fo Request Creation Date: 02/11/2005 Request Last Update Date: 02/11/2	at 01:05:04 PM EST		
	Other Request Details			
	Description	Details		
	Request Type	Disclosure Accounting		
	Details of the Request	Patient is requesting an accounting of disclosures.		
	Start Date	12/15/2004		
	End Date	01/20/2005		
	Authority Verified	Patient is Requester		
	Verify Authority Text	Patient is requester.		

5.4 REQUESTER TAB ACTIVITIES

The Requester tab (shown below) provides access to all PHIMT Requester data and allows you to access information about the individual or organization making the disclosure request. You must first identify an organization or individual as the requester. This can be accomplished on the Requester Search screen. The hyperlinks become active on the Requester Summary screen once a requester has been designated. Access to requester data is provided by these hyperlinks:

- Requester Summary
- Requester Requests
- Requester Profile
- Requester Search

Friday, February 11, 200	5	Patient Search	Logoff
Current Requester: None	Requester Search Choose one of the following options:		
Requester Summary Requester Requests Requester Profile	A. Select the Patient (the request is being made by the Patient themselves) Smith, Joe J	Select	
= <u>Requester Search</u>	B. Select a Third-Party Organization (a third-party requester, such as a law enforceme		
	Law Offices of Joe Gibbs, 1411 Jefferson Davis, Arlington, VA 20220	Select	
	Name (Last) (First) An ** may be used as a wildcard	t	
	System ID (the identification number created by this system for the person) FMP-SSN (an external identifier for the person)	 ✓ Include Patient Records ✓ Include Non-Patient Records 	
		Search	
	D. Search for an Organization (search for another organization, or add a new one*)		

5.4.1 Requester Search

<u>NOTE</u>: The Requester Search hyperlink allows you to search for a particular requester. (You are searching for a patient in the database).

To search for a particular requester:

- 1. Select the Requester Tab.
- 2. Select the Requester Search hyperlink.
- 3. Enter the person's name for the search.
- 4. Click on the Search button.

	011					Patient Search = Logoff
	/ Patient	V User	V Requests	Requester		
Current Request:	Select Patient	Select Requester	Request Details	Disclosure Details	Request Action	
Disclosure	1	2	3	4	5	
 Create New Request Search for a Request 	Requester S	Search				
	Choose one of th	ne following options:				
	A. Select the Pat	ient (the request is be	ing made by the Pat	ient themselves)		
	Dunlap, Chad				Select 🗸	
	B. Select a Third	-Party Organization /	a third-party reques	er, such as a law enfo	rcement agency or insurance	company)
		Joe Gibbs, 1411 Jeffer			Select	
	C Search for a P	erson (search for and	ther percon or odd	a new onet]		
					11	
	Name (La	st)	(First) An ··	" may be used as a wi	lacara.	
	System ID (the	, identification number c	I reated by this syste	m for the person)		
	System ID (the	, identification number c	reated by this syste	m for the person)	Include Patient Re	
		, identification number c		m for the person)	✓ Include Patient Re ✓ Include Non-Patie	
				m for the person)		
				m for the person)	Include Non-Patie	
	EDIPN (an extern	nal identifier for the per	son)		Search	
	EDIPH (an extern	organization (search	son) for another organiz.	tion, or add a new one	✓ Include Non-Patie Search	
	EDIPH (an extern	nal identifier for the per	son) for another organiz.	tion, or add a new one	✓ Include Non-Patie Search	
	EDIPII (an extern D. Search for an Name (All or par	nal identifier for the per Organization (search	son) for another organiz, anization. An ** may	tion, or add a new one	✓ Include Non-Patie Search	
	EDIPII (an extern D. Search for an Name (All or par	organization (search	son) for another organiz, anization. An ** may	tion, or add a new one	✓ Include Non-Patie Search	

5. Select the patient from the Requester Search Results screen.

Monday, April 12, 2010			Patient Search	Logoff
	/ Patient \/	User	Requests Requester	
Current Requester: Test, Ahebao	Requester Sear	ch Result	its	
Requester Summary	Search Results - Click	k on the name	ne to select a requester	
Requester Requests Requester Profile	Name	D	Address	
Requester Profile	Smith, John	253	1456 Terry Ln., Warston, MT 12554	
Requester Search	Smith, John	749	13450, Bob Wilson, San Diego, CA 92134	-
	Smith. John 2	748	34800, Suite 4, San Diego, CA 92134-9999	-
	Other options: Adjust your search crite Create a new requester Create a new requester	<u>as a person</u> . as an organiza	ration.	
		Co	opyright © New Governance, Inc. 2000-2007, ALL RIGHTS RESERVED Version: 2.50 build [0939]	

• The Requester Summary screen will display. The Regular User can display reports and/or letters by clicking the Display button or accessing another hyperlink.

Friday, February 11, 2005		Patient Search	Logoff
	/ Patient / User / Requests / Requester		
Current Requester: Thomas, Fred Sr	Requester Summary		
Requester Summary Requester Requests Requester Profile	Summary Item Filters Display		
Requester Search			

5.4.2 Requester Requests

<u>NOTE</u>: The Requester Requests screen displays the status of all requests that were generated by a particular patient or organization.

To view the status of requests:

- 1. Select the Requester Tab.
- 2. Select the Requester Search hyperlink.
- 3. Enter the person's name for the search.
- 4. Click on the Search button.
- 5. Select the patient from the Requester Search Results screen.
- 6. Click on the Select button.
 - The Requester Summary screen will display.

<u>NOTE</u>: Steps 1-6 for Requester Requests are the same as those for Requester Search, 5.4.1. Refer to steps 1-6 in 5.4.1 for screen display information.

7. Select the Requester Requests hyperlink.

Friday, February 11, 2005		Patient Search	Logoff
	/ Patient / User / Requests / Requester		
Current Requester: Thomas, Fred Sr	Requester Summary		
Propositer Summary Requester Requests Requester Frome	Summary Item Filters Display Reports I Letters		
Requester Search			

• The Requester Requests screen will display. All requests for that particular patient or organization and the status of those requests will be displayed. (Regular Users can view the status of a disclosure; however, they cannot view the details of the disclosure. They do not have access to the Request Session ID).

Friday, February 11, 200	5					- - <u>-</u>	Patient Search	Lo
	/ Patient	V User	V/ Rec	uests 🗸	Requester	¬		
Current Requester: Thomas, Fred Sr	Requester	•						
Requester Summary Requester Requests	Requester Req	uests						
Requester Profile	Request Session ID	Request Type	Patient	Requester	User	Status Cd	Creation Date	
Requester Search		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Request was Accepted	01/25/2005	5
		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Request was Accepted	01/25/2005	5
		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Request was Accepted	01/25/2005	5
		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Request was Accepted	10/20/2004	ŧ
		Disclosure Accounting	Test, Pradeep	Thomas, Fred Sr	Pradeep Thaivalappil	Completed	10/20/2004	ŧ
		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Completed	10/20/2004	ŧ
		Disclosure Accounting	Thomas, Fred Sr	Thomas, Fred Sr	Pradeep Thaivalappil	Routed Request For Acceptance	10/19/2004	1

5.4.3 Requester Profile

<u>NOTE</u>: The Requester Profile hyperlink allows you to view information about the individual or organization making the request.

To edit the requester's profile:

- 1. Select the Requester Tab.
- 2. Select the Requester Search hyperlink.
- 3. Enter the person's name for the search.
- 4. Click on the Search button.
- 5. Select the patient from the Requester Search Results screen.
- 6. Click on the Select button.
 - The Requester Summary screen will display.

<u>NOTE</u>: Steps 1-6 for Requester Profile are the same as those for Requester Search, 5.4.1. Refer to steps 1-6 in 5.4.1 for screen display information.

7. Select the Requester Profile hyperlink.

Friday, February 11, 2005		Patient Search	Logoff
	Patient V User V Requests V Requester		
Current Requester: Thomas, Fred Sr	Requester Summary		
Requester Summary Requester Requests Requester Profile	Summary Item Filters Display		

8. Enter the required information: name, requester type, EDIPN, SSN, Sponsor SSN, birth date of the requester. Use drop-down menus where applicable.

NOTE: The required fields are marked with an asterisk.

9. Click on the Update button.

Current Requester: Test, Ahebao	Requester Profile \ Person Details
	* Name (Last) (First) (Middle) (Sr./Jr.)
Requester Summary	Test Ahebao
Requester Requests Requester Profile	
Requester Fronie	* Type
Requester Search	Patient
	EDIPN (DoD EDI Person Identifier)
	0204634497
	* SSN (in ###-##### format, enter '000-00-0000' if not known)
	481 _ 60 _ 9690
	* Sponsor SSN (in ### ##### format, enter '000-00-0000' if not known)
	665 _ 90 _ 8676
	System ID (the identifier created by this system for the person)
	1298
	* Birth Date (birth date in MM/DD/YYYY format)
	07 / 13 / 1982
	Email (example: johnf@yahoo.com)
	Alternate Communication Instructions (special instructions to send correspondence to the person)
	Comments (general comments about or for the person)
	×
	Update

5.4.4 Requester Summary

<u>NOTE</u>: The Requester Summary hyperlink allows you to display all the letters and reports that were requested.

To view a summary of all disclosure letters and reports:

- 1. Select the Requester Tab.
- 2. Select the Requester Search hyperlink.
- 3. Enter the person's name for the search.

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- 4. Click on the Search button.
- 5. Select the patient from the Requester Search Results screen.
- 6. Click on the Select button.
 - The Requester Summary screen will display.

<u>NOTE</u>: Steps 1-6 for Requester Profile are the same as those for Requester Search, 5.4.1. Refer to steps 1-6 in 5.4.1 for screen display information.

- 7. Select Letters or Reports (or both) by placing a check in the checkboxes.
- 8. Click on the Display button.

Friday, February 11, 200	5	Patient Search	Logoff
	/ Patient / User / Requests / Requester \		
Current Requester: Thomas, Fred Sr	Requester Summary		
Requester Summary Requester Requests Requester Profile <u>Requester Search</u>	Summary Item Filters Display		

• A summary of all letters and reports of disclosures made by that requester will be displayed.

Friday, February 11, 200	5				Patient Search	Logo
	/	Patient 🗸	User 🗸 Req	Jests / Requester \		
Current Requester: Thomas, Fred Sr	Req	uester Sumn	nary			
Requester Summary	Sumn	nary Item Filters	Display			
Requester Requests Requester Profile		Reports	✓ Letters			
Requester Search	Repor	rts				
	ID	Date	Person	Title		
	386	01/25/2005	Fred Thomas Sr	Protected Health Information Disclosure Report		
	384	01/25/2005	Fred Thomas Sr	Protected Health Information Disclosure Report		-
	383	01/25/2005	Fred Thomas Sr	Protected Health Information Disclosure Report		-
	303	10/20/2004	Pradeep Test	Protected Health Information Disclosure Report		_
	301	10/20/2004	Fred Thomas Sr	Protected Health Information Disclosure Report		_
	270	09/21/2004	Fred Thomas Sr	Protected Health Information Disclosure Report		-
	16	07/08/2004	Fred Thomas Sr	Protected Health Information Disclosure Report		
	Lette					
	D	rs Date	Person	Title		
	307	11/16/2004	Fred Thomas Sr	Disclosure Report - Denial-Before Letter		=
	304	10/20/2004	Pradeep Test	Disclosure Report - Approval Letter		-
	302	10/20/2004	Fred Thomas Sr	Disclosure Report - Approval Letter		-
	283	09/21/2004	Fred Thomas Sr	Disclosure Restriction - Approval Letter		-

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6.0 GLOSSARY

To facilitate clarity the following terms will be used throughout the document and are defined as follows:

TERM	DEFINITION
Accounting Suspension	An action that results in the temporary postponement of a previously approved disclosure. The suspension can be either specific (referring to a particular disclosure) or type (referring to a disclosure of a particular type). Suspensions can be oral, lasting for up to thirty days, or written, lasting up to six months.
Action	A specific activity that requires a response to a request.
Add Organization	A hyperlink on the Admin Tab that allows the User Admin to enter new user facilities to the current listing
Add User	A hyperlink on the Admin tab that allows the User Admin to enter a new user into the database.
Admin Tab	One of two label tags that provide access to a set of User Admin activities that regulate administrative functions of the PHIMT database. These activities include: maintaining disclosure types and organizations, and creating/modifying users.
All User's List	A hyperlink on the Admin tab that provides a listing of all users in the database. This hyperlink makes user management available.
Attach	An option that allows the User to send documentation or files with a disclosure.
Authorization	A hyperlink on the Patient tab that allows the User to process an approval for a disclosure.
Back	A navigation button that allows the Regular User to return to the previous screen.
Complaint	Activity that allows a user to file a HIPAA grievance against a person or organization.
Create	An option that allows the Regular User to initiate a new activity.
Create New Request	A hyperlink on the Requests tab that allows the Regular User to initiate a request for a new disclosure activity.
Disclosure	A hyperlink on the Requests tab that allows the Regular User to forward a release of protected health information to the Privacy Specialist.
Disclosure Accounting	A hyperlink on the Requests tab that allows the Regular User to process a justification for a disclosure.
Disclosure Details	Refers to information about a specific release that the Regular User can
Disclosure Restriction	Placing constraints on either the information being released or its recipient.

TERM	DEFINITION	
Display	An option that allows the Regular User to view various types of information about a particular patient or disclosure activity.	
Generate Form	A hyperlink on the Patient tab that allows the Regular User to create forms and letters for various disclosure activities and situations.	
Login	The opening screen that requires a User ID and Password.	
Logoff	A hyperlink that allows the Regular User to exit PHIMT.	
MDR Data	Data that has been imported from the MHS Data Repository.	
MTF	Military treatment facility.	
My Profile	A hyperlink on the User tab that allows the Regular User to enter/update personal information and preference data.	
My Requests	A hyperlink on the User tab that allows Regular Users to view the status of all requests initiated by them.	
My Worklist	A hyperlink on the User tab that serves as an electronic inbox. It allows Regular Users perform desktop duties such as viewing all tasks currently assigned to them.	
New	An action button that allows the Regular User to develop a new item, patient, or organization.	
New Patient Record	A hyperlink on the Patient Search Results screen that allows Regular Users to provide information about a new patient.	
Next	A navigation button that allows the Regular User to proceed to the next step in an activity.	
Organization	A Military Service or MTF.	
Organization Management	A hyperlink on the Admin tab that allows the User Admin to create and/or modify facilities within the database. This term refers to the process of maintaining a user's organization profile and status.	
Patient Profile	A hyperlink on the Patient tab that allows the Regular User to create or edit patient information.	
Patient Search	A hyperlink on the Patient tab and main screen that allows the Regular User to look for a particular patient in the database.	
Patient Tab	A tag or label that provides the User with patient-specific activities.	
PHI	Protected Health Information.	
PHIMT	Protected Health Information Management Tool.	
Privacy Specialist	The Privacy Officer or designee at an MTF or Service level. This role allows the user to maintain disclosure reporting, approve/deny disclosure requests, amend requests, and to restrict and suspend disclosures.	
Record Disclosure	Documention and confirmation of the release of PHI.	
Regular User	A general role with basic functionality. This role can create disclosures and authorization requests that can be routed to a Privacy Specialist.	

TERM	DEFINITION
Request	The first step in initiating a disclosure activity.
Request Action	A prompt for a specific performance (route to Privacy Specialist or route to your Worklist) to be taken on a disclosure.
Request Details	Allowing the Regular User to view relevant information about a particular disclosure.
Requester	The individual or agency asking for the disclosure.
Requester Profile	A hyperlink on the Requester tab that allows the user to view information about the individual or organization making the request.
Requester Requests	A hyperlink on the Requester tab that allows Regular Users to view a listing of all requests that were made by an individual or an organization.
Requester Summary	A hyperlink on the Requester tab that allows the Regular User to view a brief of all requests initiated by an individual or organization.
Requester Tab	A tag or label that allows the Regular User to access information about the individual or agency making a request for a disclosure.
Requests Tab	A tag or label that allows the regular User to access information about the activities that have been requested by an individual or organization.
Restriction	A constraint put upon a particular disclosure activity. The constraint could refer to denying access to a particular individual or a particular time frame.
Revoke Authorization	A user rescinding a previous approval for a particular disclosure
Role	A named collection of permissions. A role allows users with the same permissions to be grouped under a unique name such as: Regular User, User Admin, or Privacy Specialist.
Routing	Forwarding an approval request for disclosure to your worklist for later action, or to another individual. For example, a Regular User may forward the approval request to a Privacy Specialist.
Save	An action button that allows Regular Users to save data entries, information, and procedures.
Search	An action button that allows Regular Users to search for a particular individual or activity.
Search for a Request	A hyperlink on the Requests tab that allows the Regular User to look for a particular request made by that person.
Select	An action button that allows Regular Users to select a particular patient or activity.
Status Box	Avgray box in the upper left corner of all screens. This box displays the current information for a patient or activity; depending on actions being performed.

TERM	DEFINITION
Summary	A hyperlink on the Phone Number Details screen of the Patient tab that allows Regular Users to view a brief of all disclosure activities for a particular patient.
Summary Item Filter	A feature accessed on the Patient Summary screen. It allows the user to display a synopsis on disclosures, suspensions, restrictions, reports, letters, and complaints.
Suspension	The act of delaying a disclosure or putting it on hold temporarily.
Switch Organizations	A hyperlink on the User tab that allows Regular Users assigned to more than one organization to switch between their organizations. This allows them to change their primary status in an organization.
TCL	The table where the MDR data is stored.
DHA	Defense Health Agency
Update	An action button that allows Regular Users to update information or perform additional activities.
User Admin	A role that allows the user to set up all accounts for users within their facilities as directed by the MTF Privacy Officer. The User Admin creates and assigns user names and passwords, adds/modifies users from within their Service, assigns roles, creates user-to-user relationships, verifies the identity of individuals who access PHIMT, and provides login information to users. The User Admin also creates workflows by routing the requests of a Regular User to a Privacy Specialist and from a Privacy Specialist to another Privacy Specialist, if necessary.
User Profile	Used when referring to the Add User activity. This profile screen allows the User Admin to enter personal information and preference data about a new user
User Role	A named collection of permissions. A role allows Users with the same permissions to be grouped under a unique name such as Regular User, User Admin, or Privacy Specialist. Each role has varying degrees of permissions. Roles allow users with the same permissions to be grouped under a unique name (ex. Regular User, User Admin, and Privacy Specialist). The MTF Privacy Officer usually determines the appropriate role.
User Search	A hyperlink on the Admin tab that allows the User Admin to search for a particular user.
User Tab	A tag or label that allows the Regular User to access all PHIMT User- related information. This tab is designed to track all tasks assigned to a user

TERM	DEFINITION
User-to-User Relationship	The different user types and how they work with one another. The User Admin creates this relationship as directed by the MTF Privacy Officer. The Privacy Officer understands how the MTF manages disclosures. The User Admin understands how to create a workflow by routing requests of a Regular User to a Privacy Specialist and from a Privacy Specialist to another Privacy Specialist, thereby creating the working relationships between the different users. Multiple user relationships can be established throughout the facility.

7.0 USER ROLE PERMISSIONS

РНІМТ	REGULAR USER PERMISSIONS
PHIMT Regular User Tab	Enabled Permissions
Logon/Logoff	Both
Patient Tab	Create patient
	Generate form
	Generate letter
	Patient authorization
	Patient profile
	Patient search
	Patient summary
	Patient workflow
	View disclosure
User Tab	Change password
	Switch to other organizations
	Update address
	User profile
	User workflow
	User worklist
	Workflow activity
	Workflow request
	Workflows tab
Admin Tab	None (can attach file as part of another activity)